

9/11 in Massachusetts: Impact, Action, Remembrance

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Voiceover script

Intro – Start 00:00 – Duration 1:00

9/11 was the single deadliest terrorist attack in human history, and it took place right here on US soil. Nearly 3,000 people, representing 90 different countries, lost their lives that day.

These victims were business men and women, vacation-goers, and loved ones heading from the east coast to California to visit friends and family.

What started out as a beautiful Fall day on the east coast in the United States with thousands of commuters heading to work and going about their everyday lives, ended in tragedy and sorrow, leaving behind a permanent scar that would change all our lives forever.

The events of 9/11 affected our entire country on a grand scale both economically and culturally. But Massachusetts was a part of this day, from the attacks to the impact. We explore that in our next section.

In the next section, we will look at the impact of 9/11 on people with ties to Massachusetts.

“If we learn nothing else from this tragedy, we learn that life is short and there is not time for hate.” – Sandy Dahl, widow of Flight 92 hero, Cpt. Jason Dahl

The Attacks – Start 01:00 – Duration 2:43

There were a total of four passenger airliners involved in the coordinated attack, all of which left from airports on the east coast and were destined for California. Two of these planes left from Logan International Airport in Boston.

American Airlines Flight 11 was the first plane to be hijacked. It departed from Boston at 7:59am with 76 passengers, 11 crew members, and 5 hijackers. 47 minutes later, the hijackers deliberately crashed the plane into floors 93-99 of the World Trade Center’s North Tower in New York. By 10:28, less than two hours later, the North Tower collapsed due to the impact and subsequent fire.

17 minutes after the first crash, Flight 175 from United Airlines was deliberately crashed into floors 77-85 of the South Tower. This plane had departed from Logan Airport at 8:14am carrying 49 passengers, 11 crew members, and 5 hijackers. 56 minutes after impact, the second tower collapsed.

As for the other two planes, American Airlines Flight 77 departed from Washington Dulles International Airport in Virginia at 8:20am, and an hour and seventeen minutes later, it was crashed into the western side of the Pentagon in Arlington County, Virginia, killing all 64 people on board, as well as 125 people in the building.

And finally, United Airlines Flight 93 departed from Newark International Airport in New Jersey at 8:42am. It is presumed that its intended target was the Capitol Building in Washington, DC. but thanks to the brave passengers and crew onboard who heroically attempted to regain control from the hijackers, it never reached its destination. The plane was crashed into a field near Shanksville, Pennsylvania in Somerset County, at 10:03am. All 44 passengers were killed on impact, but no one on the ground was injured.

At 9:25am, the Federal Aviation Administration (FAA) ordered a nationwide ground stop, prohibiting the takeoff of all flights. At 9:40, they then ordered all planes in North American airspace to land at the nearest airport, emptying the skies of all air traffic. At the same time international flights were ordered not to enter US airspace. Hundreds of flights from international locations were forced to return to their departure location or land in Canada or other countries. But by then, the damage had already been done.

In the next section, we look at the impact of 9/11 on Massachusetts and its citizens.

*“Even the smallest act of service, the simplest act of kindness, is a way to honor those we lost,
a way to reclaim that spirit of unity that followed 9/11”*

– President Barack Obama

Local Heroes – Start 03:43 – Duration 1:07

All four attacks had taken place within the short time span of just over two hours and left 2,996 people dead. 206 of these victims had Massachusetts ties.

Madeline Amy Sweeney, a flight attendant from Acton, was one of those victims. Sweeney was on board Flight 11 when it was hijacked, and she managed to contact the American Airlines’ manager, Michael Woodward, providing him crucial information about the hijackers and the injuries to passengers and crew. Sweeney was still on the line with him at the time of impact.

On February 11, 2002, Sweeney was commemorated in a series of new annual bravery awards initiated by the Government of Massachusetts. The annual Madeline Amy Sweeney Award for Civilian Bravery is now awarded every September 11th to at least one Massachusetts resident who displayed extraordinary courage in defending or saving the lives of others. Betty Ong, and Captain John Ogonowski, two other crewmembers from Flight 11, also received this award.

Ong, a flight attendant and Sweeney’s colleague from Andover, Massachusetts, had assigned herself to Flight 11 intending to return to Los Angeles so that she could go on vacation to Hawaii with her sister. From the plane’s rear galley, she used a telephone card to call in to American Airlines’ operations and the Raleigh reservations center, and she stayed on the line with them for approximately 25 minutes, relaying vital information that eventually led to the FAA’s decision to close the airspace for the first time in United States history.

The third recipient, Captain John Ogonowski, was the pilot of Flight 11, He was born and raised in Dracut, Massachusetts, and an agricultural activist, and was a pilot in the U.S. Air Force during the Vietnam War and then a commercial pilot for 23 years. Ogonowski was murdered by the hijackers while at the controls, but not before he was able to activate the cockpit radio, allowing ground control to listen to the remarks being made by the hijackers.

In the next section we will look at the rescue efforts.

*“On that terrible day, a nation became a neighborhood, all Americans became New Yorkers.” –
George Pataki, former Governor of New York*

Rescue Efforts – Start 05:50 – Duration 1:11

On the ground, thousands of other heroes, from firefighters and law enforcement officers to military personnel and social workers, jumped to the aid of those in need, evacuating citizens and setting up triage centers to care for the injured. Many gave their lives during the chaotic rescue efforts, resulting in the single deadliest incident for firefighters and law enforcement officers in the history of the United States, with 343 and 72 killed, respectively.

Volunteers and off-duty personnel from all over New England raced to the nearest attack site to offer their assistance.

Among the countless who rose to the challenge were the 78 Bay State first responders from the Massachusetts Task Force 1; FEMA Urban Search and Rescue Team. The MA-TF1 is a specialized rescue organization comprised of highly trained Firefighters, Technical Rescue Technicians, Medical Professionals, Canine Handlers, Engineers, Physicians and Civilians.

In the next section we will look at the short and long-term effects of 9/11.

“Terrorist attacks can shake the foundation of our tallest buildings, but they cannot touch the foundation of America. We will not tire, we will not falter, we will not fail.” – Former President George W. Bush

The Aftermath - Start 07:01 – Duration 2:07

Within the first twenty-four hours following the 9/11 attacks, only eleven survivors were rescued from the rubble after the Twin Towers collapsed. From there, it turned from a rescue mission, to one of recovery.

Of the 2,753 people who lost their lives at the World Trade Center’s Twin Towers, around half of the remains found have yet to be identified, leaving over a thousand families without proper closure.

In addition to the high death toll, over 6,000 people were injured during the attacks, and approximately 18,000 people have been estimated to have developed illnesses as a result of the toxic dust that spread across Lower Manhattan.

The immediate effects of the 9/11 attacks ranged from a drastic drop in the Dow Jones Industrial Average as the Wall Street stock exchange did not open for an entire week, to the devastating wars in Afghanistan and Iraq.

Many closings and cancellations followed the attacks as well, including major landmarks, buildings, sporting events, and modes of public transportation.

On a more permanent basis, security at airports and most public events has been heightened in hopes of preventing any further terrorist attacks.

Flying in the U.S. would never be the same again. Largely in response to the terrorist attacks, which had shown a weakness in existing airport security procedures, congress authorized the creation of the Transportation Security Administration, or TSA, in the Aviation and Transportation Security Act. This was signed into law by President George W. Bush on November 19, 2001. Today, every one of us relies on the TSA to prevent terrorists and others from using civil aviation as a weapon.

The Al Qaeda terrorists who committed these crimes were Muslim extremists. This led to the profiling of Muslims throughout the country and to a discussion of religion and extremism which continues to this day.

In the next section we will look at the assistance provided for survivors and family members.

"September 11, 2001, revealed heroism in ordinary people who might have gone through their lives never called upon to demonstrate the extent of their courage."

– Geraldine Brooks

Assistance for the Survivors – Start 09:08 – Duration 1:52

Support from thousands of neighbors in TriBeCa and other Lower Manhattan neighborhoods soon spread to the United States as a whole, and then the rest of the world, eventually leading to the founding of over 250 non-profit organizations of which raised almost \$700 million within their first two years of operation.

One of the nonprofits included One Day's Pay, later changed to MyGoodDeed. In 2009, MyGoodDeed successfully led an effort to designate September 11th under federal law as a National Day of Service and Remembrance. This occurred as part of passage of the bipartisan Edward M. Kennedy "Serve America Act" by the United States Congress, and later, by an amendment to the Patriot Day Presidential Proclamation by President Barack Obama. The amendment formally recognized and established September 11th as a National Day of Service and Remembrance.

The Massachusetts Office for Victim Assistance (MOVA), based out of Boston, also stepped up for its citizens and offered their assistance to 9/11 victims.

The Massachusetts 9/11 Fund is another non-profit devoted to supporting families with ties to Massachusetts who lost loved ones in the terrorist attacks, ensuring that those lost on 9/11 are never forgotten. They also help to educate the public about the tragic events of that day, coordinate the annual commemoration of the anniversary at the State House in cooperation with the City of Boston and the Commonwealth of Massachusetts, and oversee and fund the maintenance of the 9/11 memorial and contemplative garden known as the Garden of Remembrance.

In the next and final section, we will look at the some of the 9/11 memorials.

"September 11 impressed upon us that life is a precious gift... And I think we all have a duty to devote at least a small portion of our daily lives to ensuring that neither America nor the world ever forgets September 11." – Sen. Bill Frist

Local Memorials – Start 11:00 – Duration 2:50

The Garden of Remembrance in the Boston Public Garden was specifically chosen for its central location in the heart of Boston. Mayor Thomas Menino, Senator Edward M. Kennedy as well as many other local leaders aided the effort to establish the memorial.

"We praise them for the way they lived, and in so many cases, for the bravery, in the way they died." – Sen. Edward M. Kennedy

The pink granite memorial was designed by Victor Walker. It was created and built by the Mass 9/11 Fund and the families of 9/11. Funds from the sale of the “United We Stand” License Plate were used to finance the project. The sale of these plates also supports several other charities including the Mass Military Heroes Fund.

The memorial is now part of the USDA Forest Service’s Living Memorials Project, which was dedicated in July of 2004 to the 206 people, with ties to Massachusetts, who died on 9/11, and stands as a lasting, living memorial to the victims of terrorism, their families, communities, and the nation. It is located at the corner of Arlington and Newbury streets.

Another significant feature of this garden is the sapling that was cultivated from the September 11th Survivor Tree which was found at Ground Zero. The tree was given to the city to signify Boston's resilience in the wake of the 9/11 and Boston Marathon terrorist attacks.

"That was the same kind of resilience, we drew on here in Boston"
 – Mayor Martin Walsh

On May 19, 2014, amidst Mass 9/11 family members, Mayor Martin Walsh unveiled a plaque explaining the significance of the tree to the City of Boston and the greater Boston Community. The tree and plaque are located next to the Boston 9/11 Memorial.

Battleship Cove, a nonprofit maritime museum and war memorial in Fall River, Massachusetts, also houses one of the official state 9/11 memorials. The Cove features the world’s largest collection of WWII naval vessels, and is home to the highly decorated battleship, the USS Massachusetts. The Rite of Reflection Ceremony of 2018 took place at this 9/11 Memorial site at Battleship Cove, concluding with a release of doves and a 21-gun salute from the USS Massachusetts.

Hundreds of other memorials have also been built across the state of Massachusetts in honor of the victims of 9/11. These memorials stand as a way of remembrance, bringing our country closer together in support of those we loved and lost, as well as for those who were left behind.

Massachusetts 9/11 Victims – Start 13:50 – Duration 8:08

Pictured

Stephen G. Adams	Roberta Bernstein Heber	Kathleen Ann Nicosia
Gertrude “Trudi” Alagero	Edward R. Hennessy	Capt. John Ogonowski
Anna S.W. Allison	Todd R. Hill	Leah E. Oliver
Barbara Arestegui	Cora Hidalgo Holland	Betty Ann Ong
Myra Joy Aronson	Herbert Wilson Homer	Michael Benjamin Packer
Garnet “Ace” Bailey	William Christopher Hunt	Marie Pappalardo
Christine Johanna Barbuto	Erik Hans Isbrandtsen	Robert Pattison
Mark Lawrence Bavis	Aaron J. Jacobs	Thomas Nicholas Pecorelli
David W. Bernard	Ariel Louis Jacobs	Everett “Marty” Proctor III
Jeffrey D. Bittner	Robert Adrian. Jalbert	Carrie Beth Progen
Susan Leigh Blair	Gricelda E. Garo James	Sonia Mercedes Morales Puopolo
Kelly Booms	Amy Nicole Jarret	Patrick J. Quigley IV

John Brett Cahill	Colonel Charles E. Jones	Jonathan C. Randall
Michael R. Canty	Jennifer Lynn Kane	David Eliot Retik
Christoffer M. Carstanjen	Robin L. Kaplan	Fredrick Rimmele, MD
Neilie Anne Heffernan Casey	Sgt. Robert M. Kaulfers, PANYNJ	Waleska Martinez Rivera
Jeffrey D. Collman	Richard Keane Jr.	Raymond James Rocha
Kevin Patrick Connors	Barbara A. Keating	Jean D. Rogér
Jeffrey William Coombs	Ralph F. Kershaw	Philip M. Rosenzweig
John "Jay" Corcoran III	Brian Kevin Kinney	Richard Barry Ross
Welles Remy Crowther	Judy C. Larocque	Michael Craig Rothberg
Capt. Gerald F. DeConto USN	Natalie "Janis" Lasden	Jessica Leigh Sachs
Lt. Manuel Del Valle Jr. FDNY	Robert G. LeBlanc	Rahma Salie
Gerard "Jerry" P. Dewan FDNY	Joseph A. Lenihan	Jesus "JR" Sanchez
Donald A. DiTullio	Daniel Lewin	Matthew Carmen Sellitto
Alexander M. Filipov	Sara Elizabeth Low	Jane Louise Simpkin
John Roger Fisher	Sean P. Lynch	Heather Smith
Paul J. Friedman	Marianne MacFarlane	Eric Adam Stahlman
Karleton Douglas Beye Fyfe	Susan McAleney Mackay	Timothy C. Stout
Peter A. Gay	Kenneth Joseph Marino, FDNY	Brian David Sweeney
Linda Mae George	Karen Ann Martin	Madeline Amy Sweeney
Lynn Catherine Goodchild	Joseph Mathai	Kevin T. Szocik
Peter M. Goodrich	Kevin M. McCarthy	Leonard Taylor
Lisa Fenn Gordenstein	Michael Gregory McGinty	Michael Theodoridis
Douglas A. Gowell	First Officer Thomas F. McGuinness Jr.	Eric "Rick" Thorpe
Donald Freeman Greene	Christopher Daniel Mello	Amy E. Toyen
Reverend Francis Edward Grogan	Stuart Todd Meltzer	Jim Trentini & Mary Trentini
Philip T. Guza	Raymond Joseph Metz III	Tyler Ugolyn
Paige Farley Hackel	Martin P. Michelstein	Michael Augustine Uliano
Christine Lee Hanson	Master Special Officer Craig J. Miller USSS	Kenneth E. Waldie
Peter Burton Hanson	Richard Morgan	William Michael Weems
Sue Kim Hanson	Christopher M. Morrison	Peter Matthew West
Melissa Harrington-Hughes	Mildred Rose Naiman	Staff Sgt. Maudlyn Alberta White
Peter Paul Hashem	Shawn M. Nassaney	Christopher R. Zarba Jr.
James E. Hayden	Laurie Ann Olsen Neira	Kenneth Albert Zelman
Robert Jay Hayes	Renee Tetreault Newell	

Not Pictured

Yaphet Aryee	Carl Hammond	Robert Norton
Graham Berkeley	Gerald Hardacre	Seamus O'Neal
Mark Bingham	Eric Hartono	Jane M. Orth
Carol Bouchard	John C. Hartz	Todd D. Pelino
William Caspar	Norberto Hernandez	Berinthia Berenson Perkins
Swarna Chalasani	John Nicholas Humber	Jean Peterson
Stephen Cherry	Waleed Joseph Iskandar	Dennis J. Pierce
Geoffrey William Cloud	Jason K. Jacobs	Vanessa Richards
Fredrick John Cox	John Jenkins	Isaias Rivera
Tara Kathleen Creamer	Joseph Jenkins	Stephen L. Roach
Thelma Cuccinello	David P. Kovalcin	Laura Rockefeller
Patrick J. Currivan	Kathryn L. LaBorie	James M. Roux
Dorothy de Araujo	Dong Lee	Kathleen Shearer
Simon Dhanani	Jeffrey LeVeen	Robert M. Shearer
David DiMeglio	L. "Neil" Mariani	Antoinette Sherman
Alberto Dominguez	Margaret Mattic	Dianne Bullis Snyder
Jamie Lynn Fallon	Juliana Valentine McCourt	Edward W. Straub
Carol Flyzik	Ruth Clifford McCourt	Deborah Tavolarella
Alan Friedlander	Gavin McMahan	Alicia Titus
Thomas Edward Galvin	Antonio Montoya	Daniel Trant
Douglas Gardner	Carlos Montoya	Meta Fuller Waller
Edmund Glazer	Laura Lee Defazio Morabito	Stephen Ward
Andrew Curry Green	Brian Joseph Murphy	John J. Wenckus
Maile Hale	Jacqueline Norton	Candace Lee Williams

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Proposed Questions by Section

Section 1: Introduction

1. How many of you have heard of the September 11th Terrorist Attacks?
2. How many of you are aware of the impact they had on Massachusetts?
3. Do you know anyone who was personally impacted by the events of 9/11? Do you know if anyone from your city or town was impacted?

Section 2: The Attacks:

1. Why did the hijackers choose their specific targets for the attacks: The World Trade Center in New York, the Pentagon and possibly, the Capitol in Washington?
2. Why do you think the terrorists chose flights leaving the east coast and going to California to on that day? (answer: more fuel on board).

Section 3: Local Heroes

1. Discuss what it must have taken for Madeline Sweeney, Betty Ong and Captain John Ogonowski to take the action they did in the face of danger.
2. Do you know someone who has done something heroic in the face of personal danger?
3. What might have happened if they had not taken the action they did on that day?

Section 4: Rescue Efforts

1. Have you ever thought about what it takes for first responders to run INTO danger to save others? Do any of you have relatives who are members of the police department or firefighters?
2. What kind of training do you think someone would need to fight their own instinct to stay away from something dangerous?

Section 5: The Aftermath

1. How do the changes that were made in security after 9/11 manifest themselves in our everyday lives?
2. Do you know anyone who has served in Afghanistan or Iraq? Have you ever talked with them about their service?
3. How has travel changed in this country post 9/11?
4. How can we work within our communities to combat hate?

Section 6: Assistance for Survivors

1. Why do you think so many nonprofits were established in the wake of September 11th?
2. Have you ever participated in a Day of Service?

Section 7: Memorials

1. Why are memorials important?
2. Can you think of a memorial you have visited that had meaning for you?
3. What do you think is the significance of the Survivor Tree?
4. When terrible things happen, can you think of a way to make things better for someone?
5. What might you do during a day of service to honor the victims of September 11th?

Homework Ideas

Pick one of the 206 local victims of 9/11 and find out who they were and what they did before September 11th, 2001. Here is a link to their legacy profiles. www.legacy.com/sept11/home.aspx

1. Contact a local veteran of Iraq or Afghanistan and talk with them about their experiences in those wars. What has it been like to come home?
2. Research local memorials: How were they created? Where did the money come from and how are they maintained?
3. Discuss the tendency to blame an entire group for the actions of a few. Can you think of other examples where this happens?
4. Report on a service project you participated in and how it impacted you. Discuss why doing good for others can sometime be therapeutic.

Source Materials

9/11 was the single deadliest terrorist attack in human history, and it took place right here on US soil.	Documentary: timecode 00:05:52:21
Nearly 3,000 people, representing 90 different countries, lost their lives that day.	^
These victims were business men and women, vacation-goers,	(images) Mass 911_Documentary_090616_HiRes_1080p.mp4
and loved ones heading from the east coast to California	^
to visit friends and family.	^
What started out as a beautiful Fall day on the east coast in the United States	https://www.videoblocks.com/video/new-york-city---circa-october-2017---a-slow-motion-middle-of-the-street-view-of-pedestrians-in-a-manhattan-crosswalk-on-a-sunny-autumn-day-hof5kgd-awj8tdxreo
with thousands of commuters heading to work and going about their everyday lives,	https://www.videoblocks.com/video/people-walking-in-nyc-3-kymsbvy
ended in tragedy and sorrow,	Documentary: timecode 8:20
leaving behind a permanent scar that would change all our lives...	Documentary: timecode 8:20
The events of 9/11 affected our entire country on a grand scale	https://www.videoblocks.com/video/crowd-of-people-crossing-a-city-crosswalk---ground-level-view-of-feet-only-4wunpbiceikol3tuk
both economically	https://www.videoblocks.com/video/new-york-stock-exchange-building-ygfoxfh
and culturally.	https://www.videoblocks.com/video/september-11th-flag-we-remember-svom7sc
But Massachusetts was a part of this day,	OST: How was Massachusetts involved? Stock footage: https://www.videoblocks.com/video/boston-ma---circa-june-2016---a-daytime-establishing-shot-of-the-boston-skyline-as-seen-from-the-harbor-while-a-ferry-boat-passes-by-hpcpb_wspiq93z8r
from the attacks to the impact. We explore that in our next...	^
In the next section, we will look at the impact of 9/11 on...	
The Attacks	
There were a total of four passenger airliners involved in the...	Overhead view of four planes.
all of which left from airports on the east coast and were destined for California.	Map of US with stars on the departing and destination airports with lines tracing their path
Two of these planes left from Logan International Airport in...	Zoom into map of Logan Airport
American Airlines Flight 11 was the first plane to be hijacked...	Info card on Flight
47 minutes later, the hijackers deliberately crashed the plane...	Stock footage of crash: Documentary timecode 5:11 OST: 8:46 AM
By 10:28, less than two hours later, the North Tower collapsed...	Stock footage of collapse: Documentary timecode 8:18 OST: 10:28
17 minutes after the first crash,	
Flight 175 from United Airlines was deliberately crashed...	BROLL: Victims 1, Scene BRoll, Victims.mxf timecode: 22;23;01;27
This plane had departed from Logan Airport at 8:14am carrying...	Overhead view graphic
56 minutes after impact, the second tower collapsed...	Victims 1, Scene BRoll, Victims.mxf
As for the other two planes, American Airlines Flight 77...	Graphic of Plane and Dulles
and an hour and seventeen minutes later, it was crashed into...	B-Roll: Pentagon, Memorial Service.mxf timecode: 22;51;46;21
killing all 64 people on board, as well as 125 people in the...	BROLL: Pentagon, Memorial Service.mxf timecode: 22;52;24;02
And finally, United Airlines Flight 93 departed from Newark...	
It is presumed that its intended target was the Capitol Building...	https://www.videoblocks.com/video/washington-dc---circa-august-2017---a-long-slow-motion-establishing-shot-of-tourist-on-the-washington-mall-with-the-capitol-building-in-the-distance-shot-at-48fps-bdyzkmb_zj6io7np1
but thanks to the brave passengers and crew onboard who heroically attempted to regain control from the hijackers, it never reached its destination.	https://www.videoblocks.com/video/washington-dc---circa-august-2017---a-long-establishing-slow-motion-shot-of-the-capitol-dome-on-capitol-hill-as-seen-from-pennsylvania-avenue-shot-at-48fps-bw_dl0gro-j6io1oit
The plane was crashed into a field near Shanksville, ...	OST: 10:03 AM Documentary timecode 8:21

All 44 passengers were killed on impact, but no one on the ground was injured.	BROLL: "Victims 1, Scene BRoll, Victims.mxf" timecode: 22;31;09;13
At 9:25am, the Federal Aviation Administration (FAA) ordered... prohibiting the takeoff of all flights.	OST: 9:25 AM BROLL: "TSA Airport Security VO.mp4" BROLL: "TSA Airport Security VO.mp4"
At 9:40, they then ordered all planes in North American airspace to land at the nearest airport, emptying the skies of all air traffic.	OST: FAA 9:40 AM https://www.videoblocks.com/video/airport-runway-plane-airline-transportation-transit-hd17kvduiq8I04xx https://www.videoblocks.com/video/the-beautiful-cloud-stream-time-lapse-h3_hbrcwmiuqlfyt
At the same time international flights were ordered not to enter US airspace.	https://www.videoblocks.com/video/ws-bilingual-airport-business-sign--hong-kong-international-airport-hong-kong-svpgi6gngiwr3lz2z
Hundreds of flights from international locations where forced to return to their departure location	https://www.videoblocks.com/video/berlin-germany---september-22-2017-berlin-schnefeld-airport-signage-flughafen-schonefeld-is-the-secondary-international-airport-of-berlin-located-in-the-southern-boundary-of-the-city-bhma-tgh-j8d7dpx1
or land in Canada or other countries.	https://www.videoblocks.com/video/canadian-flag-flying-in-front-of-office-building-e22q0g-
But by then, the damage had already been done.	BROLL: Victims 2, Pentagon BRoll, Victims.mxf
In the next section, we look at the impact of 9/11 on...	
Local Heroes	
All four attacks had taken place within the short time span of just over two hours and left 2,996 people dead.	BROLL: SEPTEMBER 11 STATE HOUSE-VO SEPTEMBER 11 PUBLIC GA_WCVBa3d9_174.mp4
206 of these victims had Massachusetts ties.	SEPTEMBER 11 STATE HOUSE-VO SEPTEMBER 11 PUBLIC GA_WCVBa3d9_174.mp4
Madeline Amy Sweeney, a flight attendant from Acton, was one of those victims.	OST: Madeline Amy Sweeney, Flight Attendant Acton, MA (SEPTEMBER 11 MARKED-PKG PHIL_WCVBa3d3_174.mp4)
Sweeney was on board Flight 11 when it was hijacked, and she managed to contact the American Airlines' manager,...	Bin Laden, New Airport Security.mxf Bin Laden, New Airport Security.mxf
Sweeney was still on the line with him at the time of impact.	Mass 911_Documentary_090616_HiRes_1080p.mp4
On February 11, 2002,	Second M Sweeney Award Given 9-11-03.mxf
Sweeney was commemorated in a series of new annual bravery...	Second M Sweeney Award Given 9-11-03.mxf
The annual Madeline Amy Sweeney Award for Civilian Bravery...	SEPTEMBER 11 MARKED-PKG PHIL_WCVBa3d3_174.mp4
to at least one Massachusetts resident who displayed...	SEPTEMBER 11 MARKED-PKG PHIL_WCVBa3d3_174.mp4
Betty Ong, and Captain John Ogonowski,	http://www.bettyong.org/photos.htm
two other crewmembers from Flight 11, also received this award.	https://www.videoblocks.com/video/background-shot-of-modern-airplane-economy-class-interior-clear-aisle-during-flight-with-passengers-in-their-seats-boie6lshlnjswion7l
Ong, a flight attendant and Sweeney's colleague from Andover,...	betty_ong.jpg (http://www.bettyong.org/photos.htm)
had assigned herself to Flight 11 intending to return to Los Angeles so that she could go on vacation to Hawaii with her...	https://www.videoblocks.com/video/airplane-engine-turbine-power-technology-bzcks9-gnjpoi0089
From the plane's rear galley,	https://www.videoblocks.com/video/airplane-interior-rf-view-of-seats-windows-and-passenger-in-queue-after-arrival-sp1fxbjy-j1zysd9x
she used a telephone card to call in to American Airlines' operations and the Raleigh reservations center,	https://www.videoblocks.com/video/airplane-interior-rf-view-of-seats-windows-and-passenger-in-queue-after-arrival-sp1fxbjy-j1zysd9x
and she stayed on the line with them for approximately 25... relaying vital information that eventually led to the FAA's...	Controllers Speak 8.12.02.mxf Controllers Speak 8.12.02.mxf
The third recipient, Captain John Ogonowski,	Ogonowski Fields, Other Victims 9.20.11.mxf
was the pilot of Flight 11,	Ogonowski Fields, Other Victims 9.20.11.mxf
a resident of Dracut, Massachusetts,	
and an agricultural activist.	
He was born and raised in Lowell, Mass,	
and was a pilot in the U.S. Air Force during the Vietnam War	https://www.videoblocks.com/video/ho-chi-minh--saigon-vietnam---november-2015-vietnam-war-remnants-museum-fvqzot

and then a commercial pilot for 23 years.	https://www.videoblocks.com/video/airplane-overhead-shot---plane-aircraft---flight-flying---traveling-bf1c8eqriplngub5
Ogonowski was murdered by the hijackers while at the controls,	https://www.videoblocks.com/video/plane-control-panel-switches-on-plane-cockpit-close-up-of-red-emergency-button-in-cockpit-instrument-panel-in-pilot-cockpit-airplane-control-buttons-hoiundmbj3pfjb26
but not before he was able to activate the cockpit radio,	https://www.videoblocks.com/video/pilot-holding-hand-on-the-thrust-lever-handle-for-engine-control-of-airliner-hdl1dfqs7jkmym97w
allowing ground control to listen to the remarks being made by the hijackers.	https://www.videoblocks.com/video/dispatcher-learns-about-incident-in-airport-through-portable-radio-haxb3p4kbj6z97sqk
In the next section we will look at the rescue efforts	
Rescue Efforts	
On the ground, thousands of other heroes,	BROLL: "Mass 911_Documentary_090616_HiRes_1080p.mp4"
from firefighters	BROLL: ^ documentary
and law enforcement officers	BROLL: ^ documentary
to military personnel	BROLL: ^ documentary
and social workers,	BROLL: ^ documentary
jumped to the aid of those in need,	BROLL: ^ documentary
evacuating citizens	BROLL: ^ documentary
and setting up triage centers to care for the injured.	BROLL: ^ documentary
Many gave their lives during the chaotic rescue efforts,	Victims 1, Scene BRoll, Victims.mxf
resulting in the single deadliest incident for firefighters and law...	BROLL: World Trade Center Aftermath 3.mp4
with 343 and 72 killed, respectively.	BROLL: World Trade Center Aftermath.mp4
Volunteers and off-duty personnel from all over New England...	BROLL: World Trade Center Aftermath.mp4 & World Trade Center Aftermath 3.mp4
Among the countless who rose to the challenge were the 78...	Image of MA-TF1: "MF-TF1.png"
The MA-TF1 is a specialized rescue organization comprised...	MF-TF1_02.png
Firefighters,	https://www.videoblocks.com/video/close-up-view-of-emergency-service-cars-standing-on-the-road-accident-in-the-city-fire-vehicle-going-work-hkpnhhnjf9v52pfh
Technical Rescue Technicians,	iStock footage: "4.5.2.mp4" (907883064)
Medical Professionals,	https://www.videoblocks.com/video/new-york-city-usa---december-27-2017-new-york-ambulance-medical---emergency-inmanhattan---a-team-of-paramedics-rushes-to-the-aid-bnvlvxzvic6ghe58
Canine Handlers,	4.5.4.jpg
Engineers,	https://www.videoblocks.com/video/engineers-with-blueprints-checking-building-site-construction-rywvs6jging7uajg
Physicians and Civilians	4.5.6.jpg
In the next section we will look at the short and long-term...	
The Aftermath	
Within the first twenty-four hours following the 9/11 attacks,	Documentary: timecode 9:34
only eleven survivors were rescued from the rubble after the...	Documentary: timecode 9:36
From there, it turned from a rescue mission,	Documentary: timecode 9:45
to one of recovery.	Documentary: timecode 9:45
Of the 2,753 people who lost their lives at the World Trade...	BROLL: world trade center aftermath.mp4 timecode 1;00;16
Around half of the remains found have yet to be identified,	world trade center smoking skyline.mp4
leaving over a thousand families without proper closure.	world trade center smoking skyline.mp4
In addition to the high death toll,	world trade center debris.mp4
over 6,000 people were injured during the attacks,	world trade center debris.mp4
and approximately 18,000 people have been estimated to have...	world trade center debris.mp4
as a result of the toxic dust that spread across Lower Manhattan.	world trade center debris.mp4
The immediate effects of the 9/11 attacks ranged from a drastic...	https://www.videoblocks.com/video/times-square-stock-market-ticker-background-spgvbv

as the Wall Street stock exchange did not open for an entire...	https://www.videoblocks.com/video/close-up-ionic-wall-street-sign-in-lower-manhattan-new-york-financial-district-rgi3x1rdeiyblp2my
to the devastating wars in Afghanistan and Iraq.	https://www.videoblocks.com/video/blackhawk-military-helicopters-flying-in-formation-hr89n0pznjgcn8fsx
Many closings and cancellations followed the attacks as well,	iStock Footage: 5.7.0.mp4 (129878162)
including major landmarks,	https://www.videoblocks.com/video/statue-of-liberty-bedmcup
buildings,	iStock Footage: 5.7.1.mp4 (129878164)
sporting events,	^
and modes of public transportation.	https://www.videoblocks.com/video/new-york-subway-entrance-zmwfrpp
On a more permanent basis, security at airports and most...	BROLL: "TSA Airport Security VO.mp4"
Flying in the U.S. would never be the same again.	https://www.videoblocks.com/video/airport-tarmac-traffic-rawetmq
Largely in response to the terrorist attacks, which had shown...	TSA Precheck Center at Logan vo.mp4
congress authorized the creation of the Transportation Security...	https://www.videoblocks.com/video/tsa-security-line-at-airport-hnodowfvjqv9p17l
in the Aviation and Transportation Security Act.	https://www.videoblocks.com/video/tsa-security-line-at-airport-hnodowfvjqv9p17l
This was signed into law by President George W. Bush on November 19, 2001.	https://georgewbush-whitehouse.archives.gov/news/releases/2002/11/images/20021125-11_p24230-12a-pm-515h.html
Today, every one of us relies on the TSA to prevent...	https://www.videoblocks.com/video/line-at-airport-security-check-vepnbj
The Al Qaeda terrorists who committed these crimes were...	Atta Airport Security PKG 9 29 01.mp4
This led to the profiling of Muslims throughout the country	https://www.videoblocks.com/video/large-islamic-mosque-with-golden-turrets-in-an-muslim-city-bzh2opatmjolplbg3
and to a discussion of religion and extremism which continues...	https://www.videoblocks.com/video/the-islam-symbol-against-the-background-of-the-sun-time-lapse-rxch9syblivkqg1bt
In the next section we will look at the assistance provided for...	
Assistance for the Survivors	
Support from thousands of neighbors in TriBeCa	https://www.videoblocks.com/video/manhattan-broadway-looking-towards-times-square-new-york-united-states-of-america-lkohgaw
and other Lower Manhattan neighborhoods soon spread to the United States as a whole,	https://www.videoblocks.com/video/new-york---circa-july-2016---a-daytime-establishing-shot-of-a-typical-intersection-in-chelsea-rkedqjuiqx32h0i
and then the rest of the world,	Bulleted list
eventually leading to the founding of over 250 non-profit...	^
of which raised almost \$700 million within their first two years...	^
One of the nonprofits included One Day's Pay, later changed to...	^
In 2009, MyGoodDeed successfully led an effort to designate...	^
This occurred as part of passage of the bipartisan Edward M. Kennedy "Serve America Act" by the United States Congress,	https://www.nationalservice.gov/newsroom/press-releases/2009/president-obama-signs-landmark-national-service-legislation
and later, by an amendment to the Patriot Day Presidential...	https://www.nationalservice.gov/newsroom/press-releases/2009/president-obama-signs-landmark-national-service-legislation
The amendment formally recognized and established...	https://www.videoblocks.com/video/american-flag-slow-motion-bjbvcfh
The Massachusetts Office for Victim Assistance (MOVA), based...	Bulleted list
also stepped up for its citizens and offered their assistance to...	^
The Massachusetts 9/11 Fund is another non-profit devoted...	Bulleted list
ensuring that those lost on 9/11 are never forgotten.	^
They also help to educate the public about the tragic events of...	^
coordinate the annual commemoration of the anniversary at...	^
and oversee and fund the maintenance of the 9/11 memorial...	^

In the next and final section, we will look at the some of the...	
Local Memorials	
The Garden of Remembrance in the Boston Public Garden was specifically chosen for its central location in the heart of Boston.	OST: Garden of Remembrance, Boston Public Garden http://massfund.org/wp-content/uploads/2015/08/woman-with-flag1.jpg
The pink granite memorial was designed by Victor Walker.	http://massfund.org/memorials-remembrance/boston-public-garden-memorial/
It was created and built by the Mass 9/11 Fund and the families of 9/11. Funds from the sale of the "United We Stand" License Plate were used to finance the project.	Bullet 1: Created and built by the Mass 9/11 Fund Bullet 2: Funded from the sale of the United We Stand License Plate Logo: http://www.massfund.org/wp-content/uploads/2015/06/mass911fundlogo.gif License Plate: https://secure.rmv.state.ma.us/SpecialPlates/Images/uws.jpg
The sale of these plates also supports several other charities including the Mass Military Heroes Fund.	https://cdnfiles.crowdrise.com/Prod_Large/MMHFLogoforCrowdrise-4ed5594661f62.jpg
The memorial is now part of the USDA Forest Service's Living Memorials Project,	Bullet 3: Part of the USDA Forest Service's Living Memorials Project https://commons.wikimedia.org/wiki/File:ForestServiceLogoOfficial.svg
which was dedicated in July of 2004 to the 206 people, with...	Bullet 4: Dedicated in July 2004 http://massfund.org/wp-content/uploads/2015/08/kennedy1.jpg Need better photo
It is located at the corner of Arlington and Newbury streets.	Map of Arlington and Newbury Streets With a pin on the map.
Another significant feature of this garden is the sapling...	Image: survivortree.JPG (https://www.911memorial.org/blog/tags/survivor-tree)
The tree was given to the city to signify Boston's resilience in the wake of the 9/11 and Boston Marathon terrorist attacks.	https://www.bartlett.com/blog/2014/05/tree-preservation/planting-of-survivor-tree-sapling-at-boston-public-gardens
On May 19, 2014, amidst Mass 9/11 family members,	https://www.youtube.com/watch?v=KTOLSggai6A&feature=youtu.be
Mayor Martin Walsh unveiled a plaque explaining...	^
The tree and plaque are located next to the Boston 9/11...	^
Battleship Cove, a nonprofit maritime museum and war...	
also houses one of the official state 9/11 memorials.	
The Cove features the world's largest collection of WWII naval...	
and is home to the highly decorated battleship,	iStock footage: 7.12.0 (476047834)
the USS Massachusetts.	^
The Rite of Reflection Ceremony of 2018 took place at this 9/11...	iStock footage: 7.12.0 (476047834)
concluding with a release of doves and a 21-gun salute from...	https://www.videoblocks.com/video/woman-holding-a-dove-in-her-gloved-hands-as-she-waits-for-the-sign-to-release-it-as-a-symbol-of-good-luck-at-a-wedding-ceremony-3gxamw/
Hundreds of other memorials have also been built across the...	
These memorials stand as a way of remembrance,	SEPTEMBER 11 LOCAL (6PM) 6PM SOTVO SETUP-SOTVO_WCVBa440_174.mp4
bringing our country closer together in support of those we loved and lost,	SEPTEMBER 11 LOCAL (6PM) 6PM SOTVO SETUP-SOTVO_WCVBa440_174.mp4
as well as for those who were left behind.	https://www.videoblocks.com/video/close-up-driving-past-one-world-trade-center-and-residential-buildings-at-dawn-b_ksfkquliyqs6wf2